



## TERMS & CONDITIONS

Our services are subject to the following Terms and Conditions except where otherwise agreed in writing.

We endeavour to offer the best service possible, however, if you experience any problems with the service provided, please contact us immediately so that it can be rectified.

All vehicles must be well maintained, and drivers should complete necessary checks and maintenance 1-2 months prior to the trip. The last thing you want is a break down in the middle of your holiday.

All vehicles must have up to date tax, MOT, and full European breakdown cover for the countries that you are travelling to.

All drivers and passengers must have appropriate travel insurance and medical cover.

The trip cost is based on 2 people sharing a vehicle.

A non-refundable deposit of £495 is payable to book a place on a trip.

The balance is payable 6 weeks before departure.

If you cancel your booking within the 28 days before the final balance payment date, we will charge a fee of 25% of the entire trip cost to cover commitments already made.

If you cancel your booking within the 6 weeks before the departure date, 100% of the trip cost will be charged.

In the event that Off-Road and Overland Adventures is prevented from performing the trip because of unavoidable and extraordinary circumstances and notifies the attendees of the cancellation of the trip without undue delay before the start of the trip, a refund of 75% will be provided and the balance of 25% will be held on account against a future trip taken within one year from the cancellation.

Off-Road and Overland Adventures reserves the right to alter the trip itinerary and/or routes if deemed necessary without notice.

Off-Road and Overland Adventures cannot be held responsible for the actions of third parties.

Off-Road and Overland Adventures cannot be held responsible for the alterations of sailing schedules by ferry companies.

Off-Road and Overland Adventures cannot be held responsible for any damage, injury to self, passengers, or vehicle, whilst on or off road during our trips. Off-road driving can put you and your vehicle at risk, you are fully responsible for your own actions.

Off-Road and Overland Adventures will use Images and Video taken on the trip for future promotion. We will never tag anyone personally but may name and use quotes or comments if all parties give consent.

Off-Road and Overland Adventures will offer advice (if required) on preparing for your trip if you are new to this type of travel.

Off-Road and Overland Adventures will not tolerate aggressive or abusive behaviour behind the wheel or in person. If any issues are deemed to be dangerous and are detrimental to the trip safety, the vehicle and its occupants will be asked to leave the trip immediately.

Off-Road and Overland Adventures select the routes with consideration of vehicle and driver capabilities and routes will be adhered to. This will ultimately allow drivers of all abilities to enjoy the trip and be safe in the knowledge they can drive home unassisted having enjoyed their holiday.